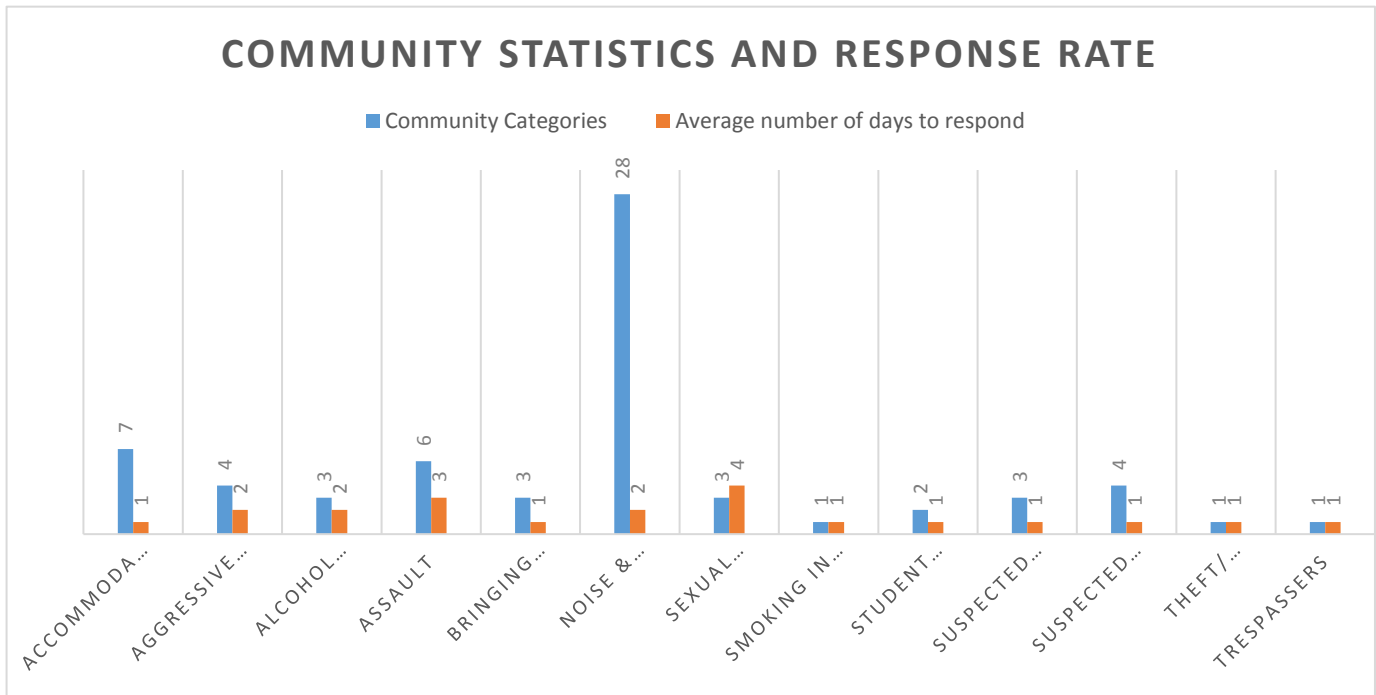


**Overview of Community Statistics from September 2017 to date**



- #### Community Categories

  - ACCOMMODATION & HOUSEKEEPING ISSUES
  - AGGRESSIVE/ ABUSIVE BEHAVIOUR
  - ALCOHOL ISSUES
  - ASSAULT
  - BRINGING THE UNIVERSITY INTO DISREPUTE
  - NOISE & NUISANCE BEHAVIOUR
  - SEXUAL ASSAULT
  - SMOKING IN THE BUILDING
  - STUDENT WELFARE
  - SUSPECTED CRIMINAL ACTIVITY
  - SUSPECTED DRUG USE
  - THEFT/ ATTEMPTED THEFT
  - TRESPASSERS

**NTU Funded Student Patrols**

Priority patrol areas are Waverley Street, Portland Road, Cromwell Street, by the NTU, Rock City and North Sherwood Street due to intelligence and complaints that were received. Foot patrols were conducted by CPOs between the hours of 9pm and 3am with the aim to engage and educate students regarding being a good neighbour, confiscating alcohol and educating about the upcoming Public Space Protection Order for

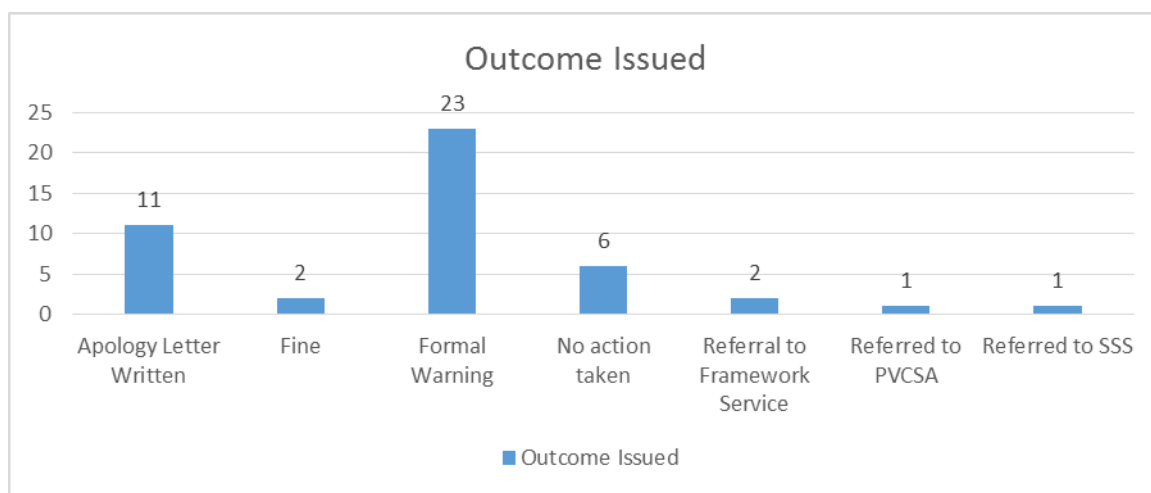
street drinking, challenging ASB both on the streets and at home addresses, proactively deal with noise before and after complaints received, and safeguarding the students by escorting them home or administering first aid.

Daily patrols were funded every night for the first four weeks of the academic year and continue here on in every Wednesday, Friday and Saturday evening (9pm-3am).

An increased effort has been made to attend and engage with properties before the complaints have come in and this has been reflected in the number of calls that the Police have received. In the first term 27 ASB student related calls have been made over the Arboretum Ward of which the university were made aware of. All of these have been followed up where the necessary details have been given and a number of residents have noted how the students appear to be better behaved this year.

The student community liaison team and senior management have joined Community Protection on their patrols to get first hand experience and understanding of student behaviour in the community. To date NTU representatives have joined CP on five patrols with the invitation being extended to local residents.

All incidents of anti-social behaviour and where CPNW/CPN's have been issued to students have been followed up by the university under SCoB.



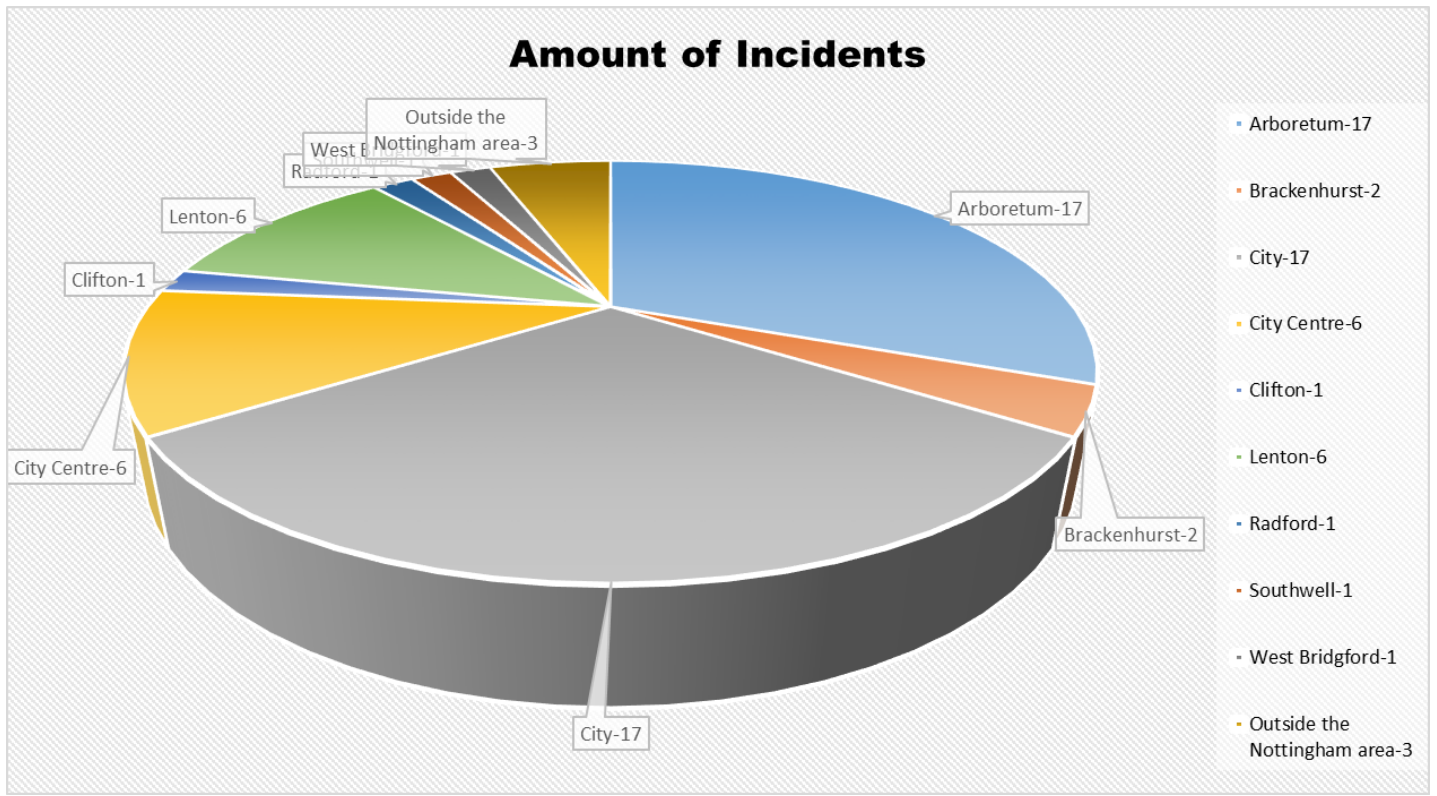
#### **Break Down of statistics re: noise nuisance in the city**

<b>September 2017</b>			
<b>Area:</b>	<b>Reported by:</b>	<b>Response rate:</b>	<b>University action per student residing in a property:</b>
2 x Lenton	2 x Community Protection	1 day	Warning Letters sent to all student residents
1 x West Bridgeford	1 x Letting Agent	Same day	
1 x Arboretum	1 x Community Protection	4 days (wkend)	
<b>October 2017 – all students invited in</b>			
8 x Arboretum	6 x Community Protection / Police	1 day average	6 x formal warnings 2 x apology letters 2 x £100 deferred fine

2 x Lenton	1 x Letting Agent	2 days	1 x formal warning
	1 x Local resident	2 days	1 x formal warning
	1 x Local resident	1 day	1 x formal warning
	1 x Community Protection	1 day	1 x formal warning, apology letter, £100 fine
<b>November 2018</b>			
6 Arboretum	5 x Community Protection	1 day average	5 x formal warning 2 x apology letter 1 x deferred fine 1 x £100 fine
1 x Lenton	1 x Local resident	2 days	1 x formal warning
	1 x Community Protection	2 days	1 x formal warning 1 x apology letter 1 x £100 deferred fine
<b>December 2017 – all students invited in</b>			
3 x Arboretum	1 x Local resident	1 day	1 x formal warning
1 x The Park	2 x Community Protection	1 day	2 x formal warning
	1 x Community Protection	2 days	1 x formal warning
1 x city	1 x Police Community Support Officer	2 days	1 x formal warning
<b>January 2018 – all students invited in</b>			
2 x Arboretum	1 x Local resident	1 day	1 x formal warning 1 x apology letter
	1 x Community Protection	1 day	1 x formal warning

### City Area Snapshot

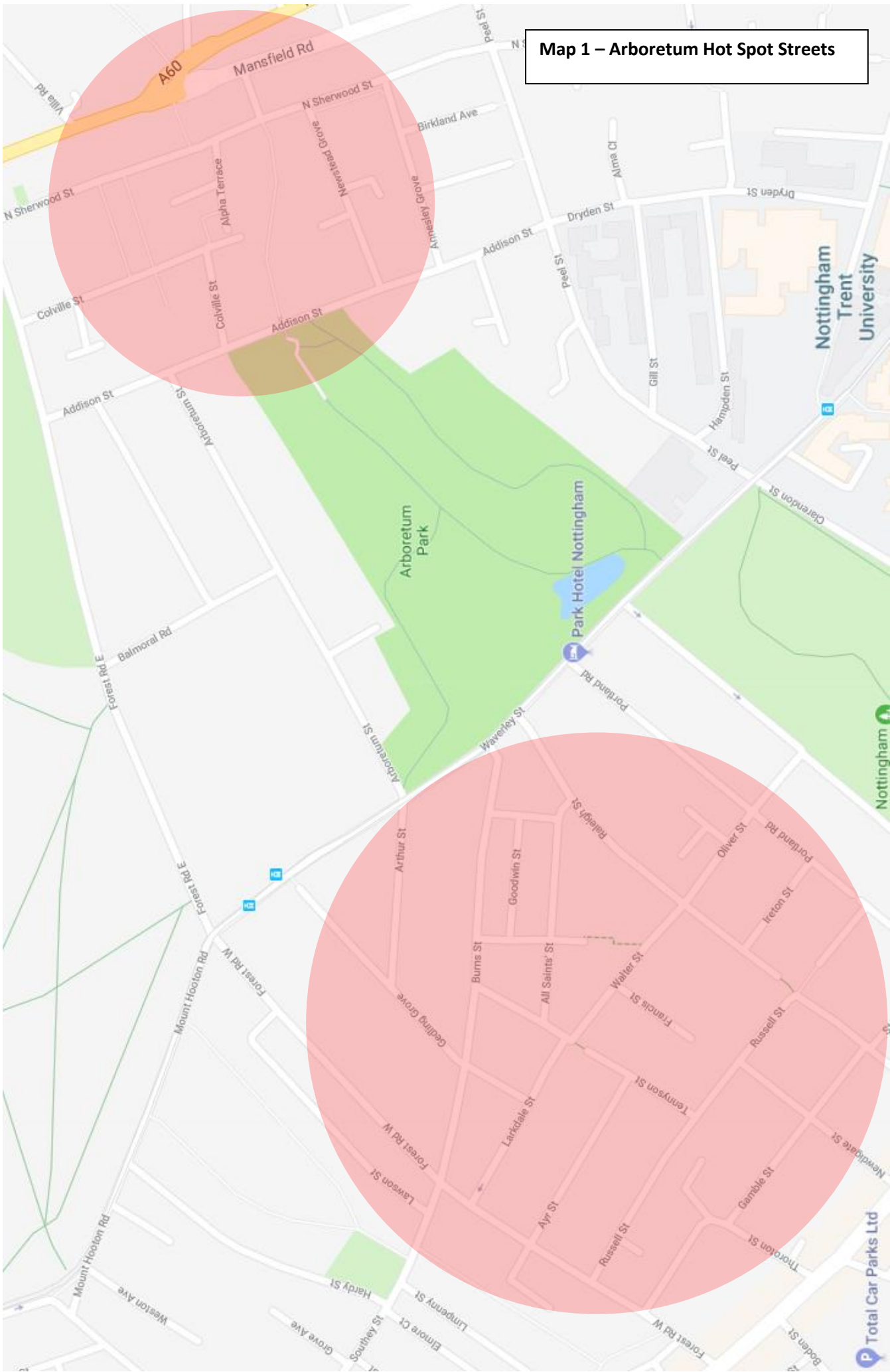
Area	Total number of noise complaints
Arboretum	20
Lenton	5
The Park	1
Nottingham city	1
West Bridgeford	1



**Arboretum Hot Spot Streets include:** Gedling Grove, Addison Street, Newstead Grove, Portland Road, Cromwell Street (see map 1).

**Lenton Hot Spot Streets include:** Harlaxton Drive, Rolleston Drive (see map 2).

Map 1 – Arboretum Hot Spot Streets



## Map 2 – Lenton Hot Spot Streets



### **Outduction**

All students moving into their second, third and postgraduate studies were sent a comprehensive 'Outduction' pack with a suite of information on living in the community and being respectful neighbours. This programme also included essential messages on the Student Code of Behaviour, waste management and reporting crime/ASB.

Link - <http://browser.co.uk/u/ntu/preview/81>

There was a 67% engagement rate of students who were sent the link this year (this figure refers to students who completed their deposit returns via the link and in turn reviewed the content).

The content for the Outduction programme is being reviewed and will be consulted on with key partners to update the information and key messages to be sent out at the of this academic year.

The programme will again be linked with current first year deposits who are living in university/UPP halls of residence to ensure engagement. Additional to these students, all other students excluding third years leaving the university will receive the programme.

## Community initiative

The university has organised four community walk-arounds since the start of the 2017/18 academic year in partnership with Nottingham City Council waste management, Community Protection and Nottinghamshire police.

In the first two walk-arounds (18<sup>th</sup>/20<sup>th</sup> October) students were given information on responsible recycling/waste management, the Student Code of Behaviour and burglary prevention. North Sherwood Street and the Arboretum area were targeted with 291 student properties visited across both areas.

The third walk-around involved the same partners as above but also representatives from the NCC HMO team and focussed on the same areas as in October with approximately 320 student properties engaged with. The last activity of this sort was also in December based in the Lenton Triangle with 80 properties targeted from students we have registered at properties in the area. The information provided and conversations were based on the NTU Community Liaison Christmas card which were handed out:



**We would like to wish you a happy festive break and a safe and peaceful new year.**

**We hope these tips will help...**

This time of year can be full of festive fun – we'd like to remind our students to be considerate and respectful to your neighbours and the wider community.

- ★ Christmas waste collections may vary – remember sign up for text bin alerts to ensure you don't miss any bin collection dates. [www.nottinghamcity.gov.uk/loveyourbin](http://www.nottinghamcity.gov.uk/loveyourbin)
- ★ If you are going away over Christmas, make sure your house is secure and all windows closed and locked. Make sure any valuables are not left on display.
- ★ Don't forget NTU works in partnership with community protection in your area to keep anti social behaviour and disturbances to a minimum.
- ★ Whether you are a student or a member of the community you can contact us at [communityliaison@ntu.ac.uk](mailto:communityliaison@ntu.ac.uk)

Remember NTU's Student Code of Behaviour covers our students both on and off campus.

NTU have a presence at a range of community based meetings to discuss and address issues regarding student behaviour in the community. These include the Community Trigger meeting, NCC Student Issues meeting, Nottingham Improvement District meetings, the Local Alcohol Action Areas (LAAA) meetings and local tenant and resident association meetings.

## Community Liaison Email

The community liaison team have created a dedicated community contact email address which is checked daily in working hours, ensuring a reply and appropriate action to be taken within 24 working hours. This is to ensure that community members and representatives have a dedicated channel of communication for student issues arising in the community.